

Management System Helped YIT Harmonize its Practices

Challenge

- Merger of two large construction companies
- Diverse businesses and procedures
- How to support staff in their daily work

Benefits

- YIT's harmonized businesses follow common best-practices and checkpoints
- Management system brings together process descriptions of YIT's core and support functions, as well as internal guideline documents

YIT and Lemminkäisen Merger

YIT and Lemminkäinen completed their merger early 2018. The combination created a financially strong company with urban development as the engine for growth and profitability. The merger of the two companies brought along some challenges, and the company wanted to avoid operational silos as well as support its personnel in their daily activities. A common management system was developed, where the best-practices of both companies were combined.

"The best thing that YIT and QPR co-operation has generated is that together we have been able to innovate how the management system can best lead operations from the user point-of-view.

We have managed to create new twist to a traditional management system through our joint efforts."

Hanne Perälä, YIT GRIP
Project's Owner



YIT is the largest Finnish, and a significant Northern European construction company headquartered in Helsinki. It operates in 11 countries.

Turnover: **3,689 bn EUR**
Employees: **10,000+**
Established: **1910**

www.yitgroup.com

QPR Helped YIT Create GRIP

The new YIT Group selected QPR Software to develop the GRIP Management System in co-operation with it. QPR EnterpriseArchitect software was used to model the processes and interfaces in the management system. GRIP has been implemented with QPR Cloud Service and imbedded in YIT's SharePoint.

Management System Advantages

With the help of a common management system YIT Group management have been able to lead operations more efficiently. Personnel at worksites and support functions know what tasks to do and in which order. Instructions, applications and document templates related to each task will easily be found even in worker's own language in 2020, when GRIP Management System is established in all 11 countries where YIT operates.

"GRIP Management System is continuously developed according to the feedback from users."

Johanna Arola,
Development Manager,
Infrastructure Projects
at YIT



"Customer oriented approach is very important to YIT. The better we work together, the better we are able to serve our customers. GRIP Management System helps us deliver our customer service promise," Johanna Arola says and continues: "GRIP describes our corporate culture very well: we want to continuously find and develop new fluent and solution-oriented ways of working."

Benefits for YIT

The development of GRIP plays a central role in YIT's productivity program seeking significant savings. The productivity has improved, as the long experience of both companies has been refined to common operating models.

These models are led and developed with the help of GRIP.

Agile Execution by Joint Suppliers

A special development group continuously develops GRIP Management System. In collaboration with QPR, some joint suppliers take part in the developing work. The development is led according to SAFe framework in two-week sprints and series of five sprints. Feedback and requests from users are collected regularly.

At times the group arranges special user-developer days to juggle ideas based on which the implementation of new GRIP features is planned and scheduled.

"The co-operation between QPR and other suppliers has functioned very well. The teams work hard to find the best solutions for YIT. Every sprint results in value creating features and according to given time-table."

Tiina Talja,
Project Manager,
YIT GRIP Project



QPR Software Plc

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