



QPR ProcessAnalyzer

Purchase-to-Pay with Process Mining

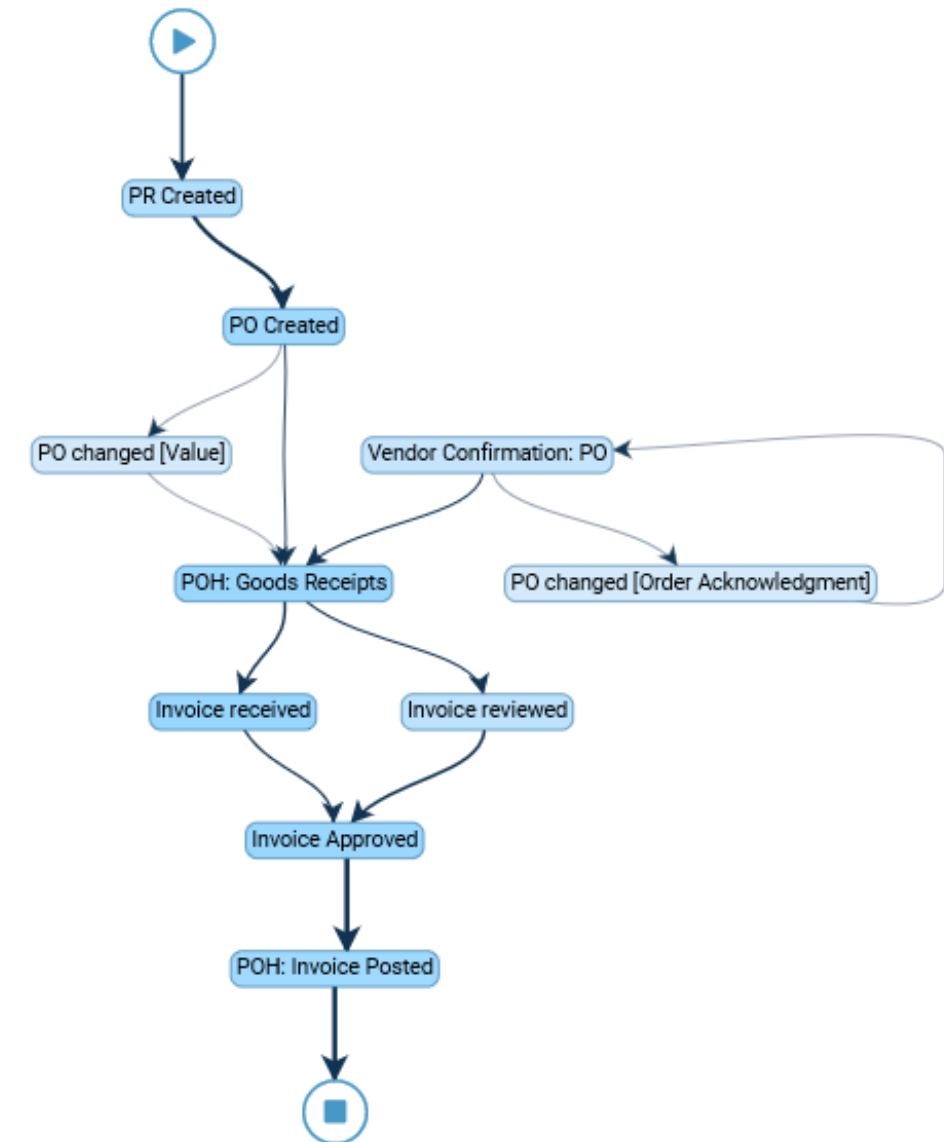
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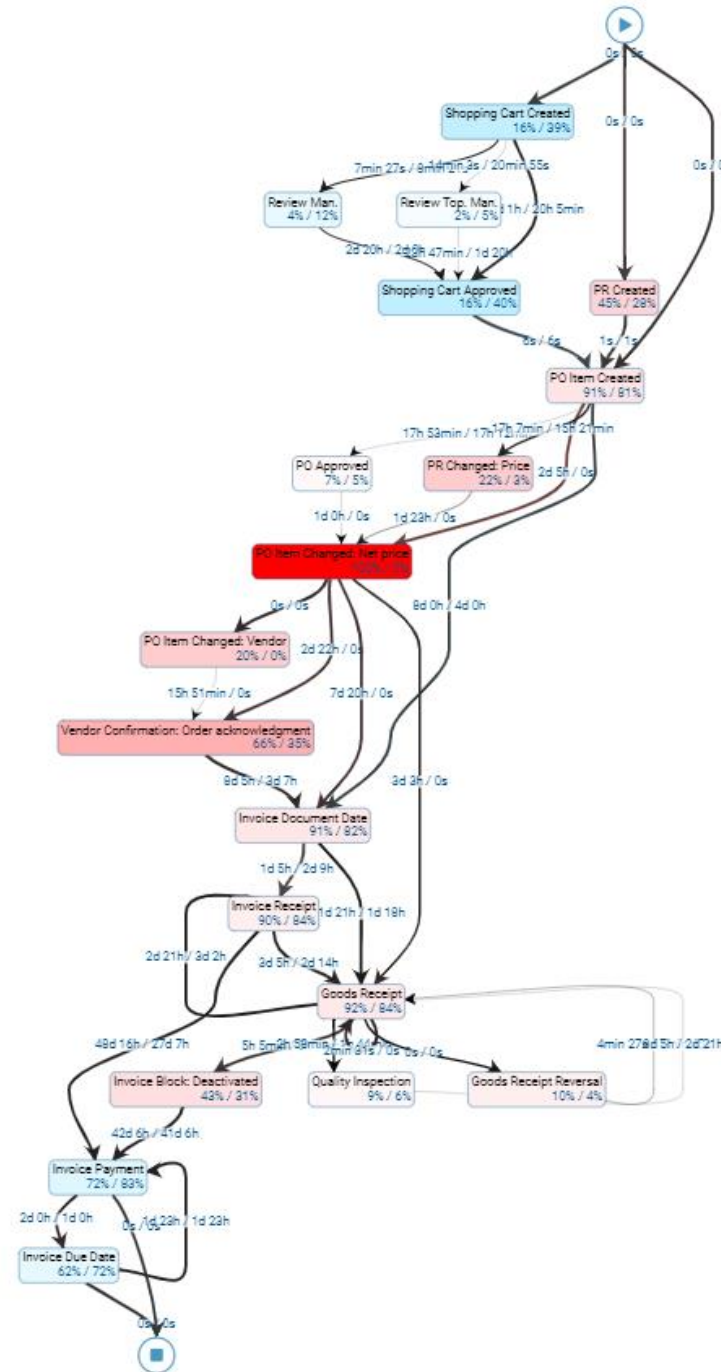
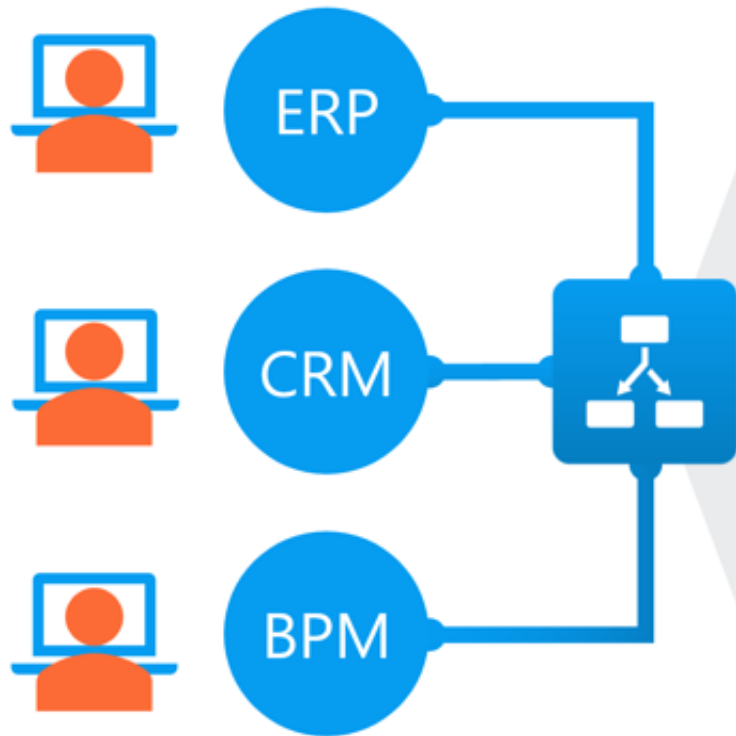


Agenda

- Challenges in Purchase-to-Pay (PtP)
- Best practices & how to:
 - Discover your as-is processes
 - Identify the most important problems and compliance issues
 - Monitor & improve continuously through Dashboarding
- Q&A



Process Mining?





ANALYTICS

What Process Mining Is, and Why Companies Should Do It

by [Thomas H. Davenport](#) and [Andrew Spanyi](#)

April 23, 2019

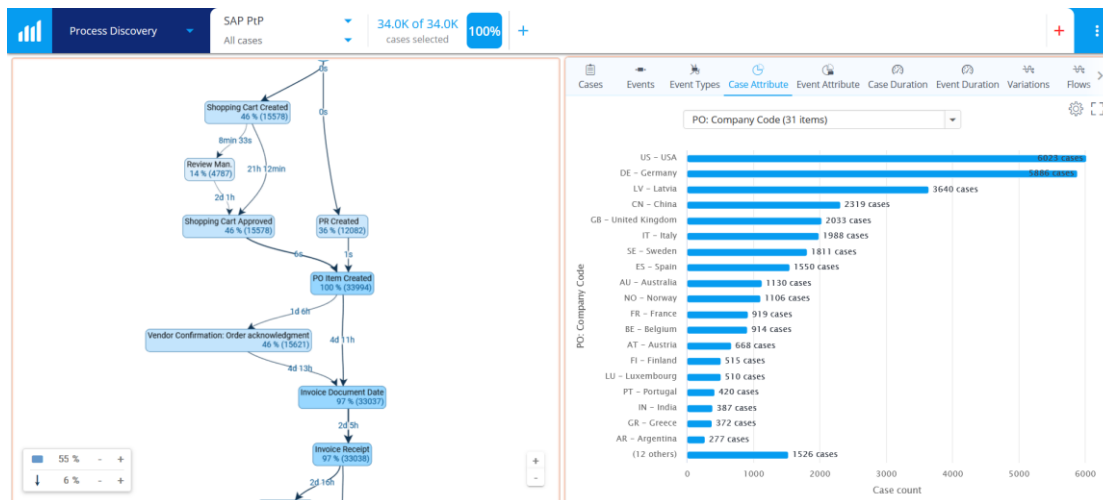
“Organizations are primarily interested in an improved 'to be' process, so often they have little interest in exploring 'as is', or how the process is currently performed. But understanding the current process is critical to knowing whether it is worth investing in improvements, where performance problems exist, and how much variation there is in the process across the organization. As a result, some companies tend to either skip current process analysis altogether, adopt shortcuts to it, or pay consultants a lot of money to analyze the “as is” process.”

Challenges in Purchase-to-Pay

- Conformance issues
 - E.g. Maverick buying
- Process irregularities
 - E.g. Changes in POs
- Identifying and prioritizing the right automation opportunities for business operations

1. Discover your as-is processes

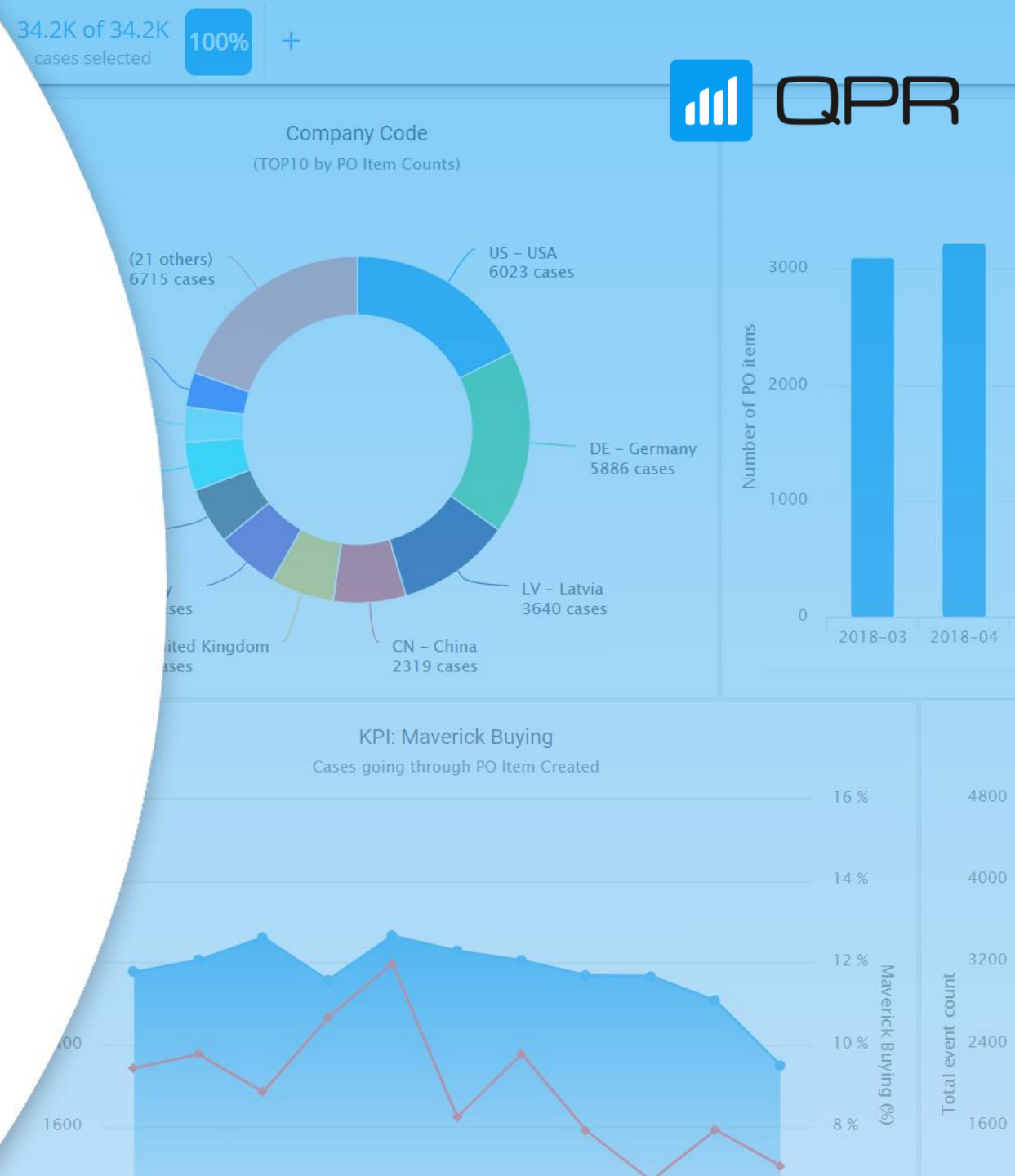
- Improving the to-be process requires understanding the as-is situation
- Discovering your PtP process can be done in a variety of ways:
 - Duration, case profiling, process flowchart...



1. Discover Demo

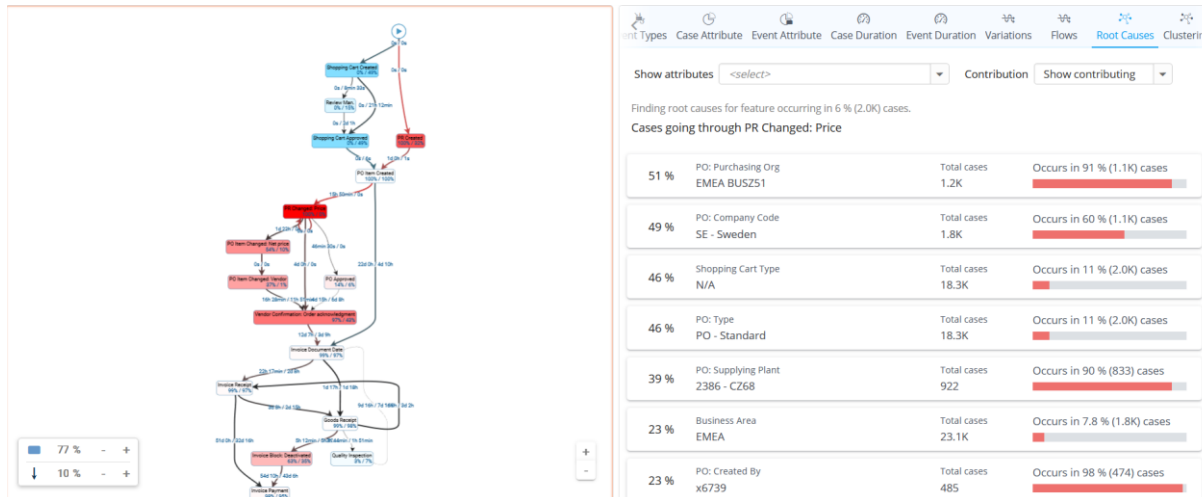
How to discover and drill down on:

- Your organization's true process flows
- Process bottlenecks
- Rework
- Durations



2. Identify issues where, when and why

- Root cause analysis provides a powerful tool for identifying relationships between (unwanted) process steps and individual cases



2. Identify issues Demo

How to identify:

- Root causes for problems discovered
- Which previous events lead to problems
- Conformance analysis

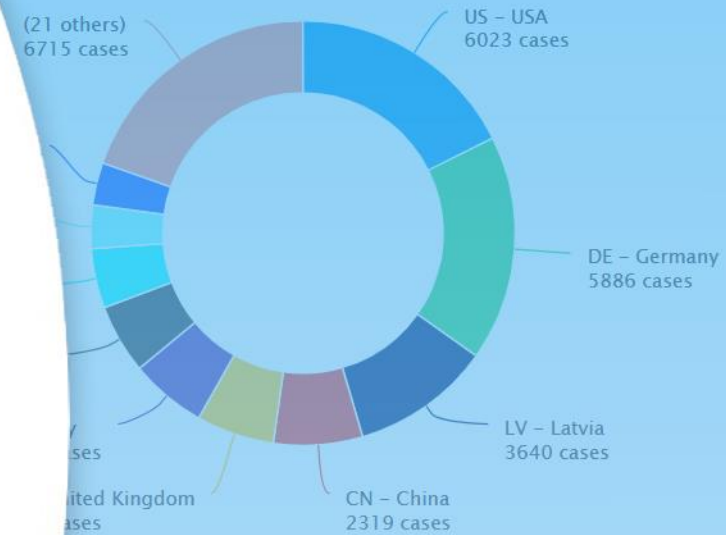
34.2K of 34.2K
cases selected

100%

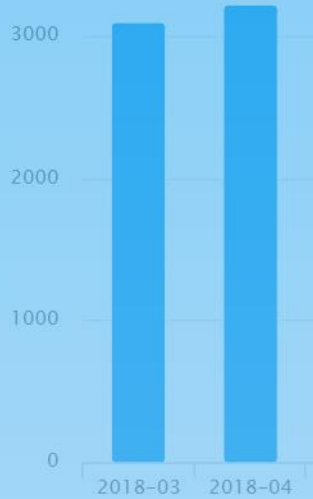


QPR

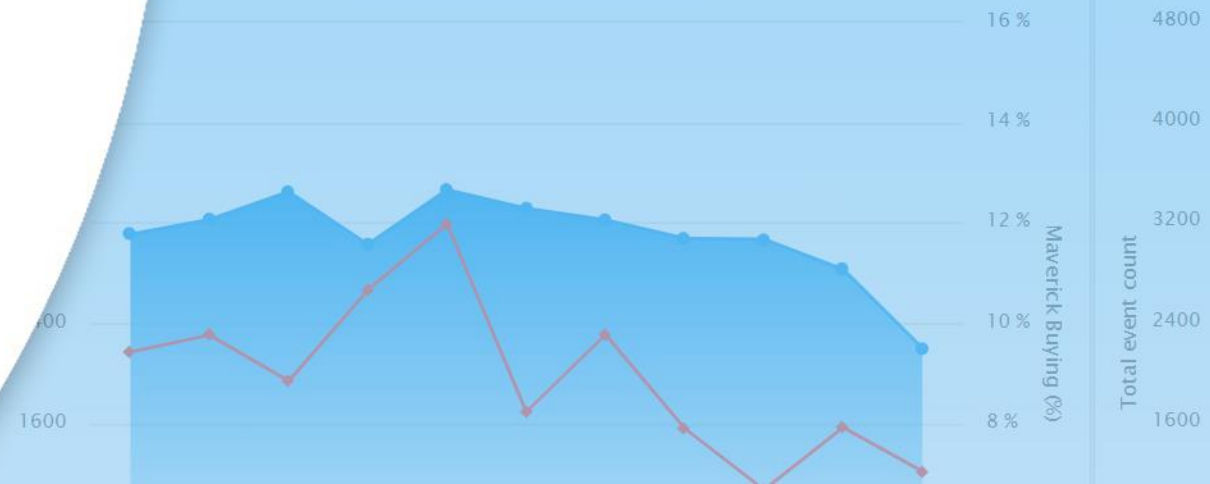
Company Code
(TOP10 by PO Item Counts)



Number of PO items



KPI: Maverick Buying
Cases going through PO Item Created



3. Monitor & improve continuously

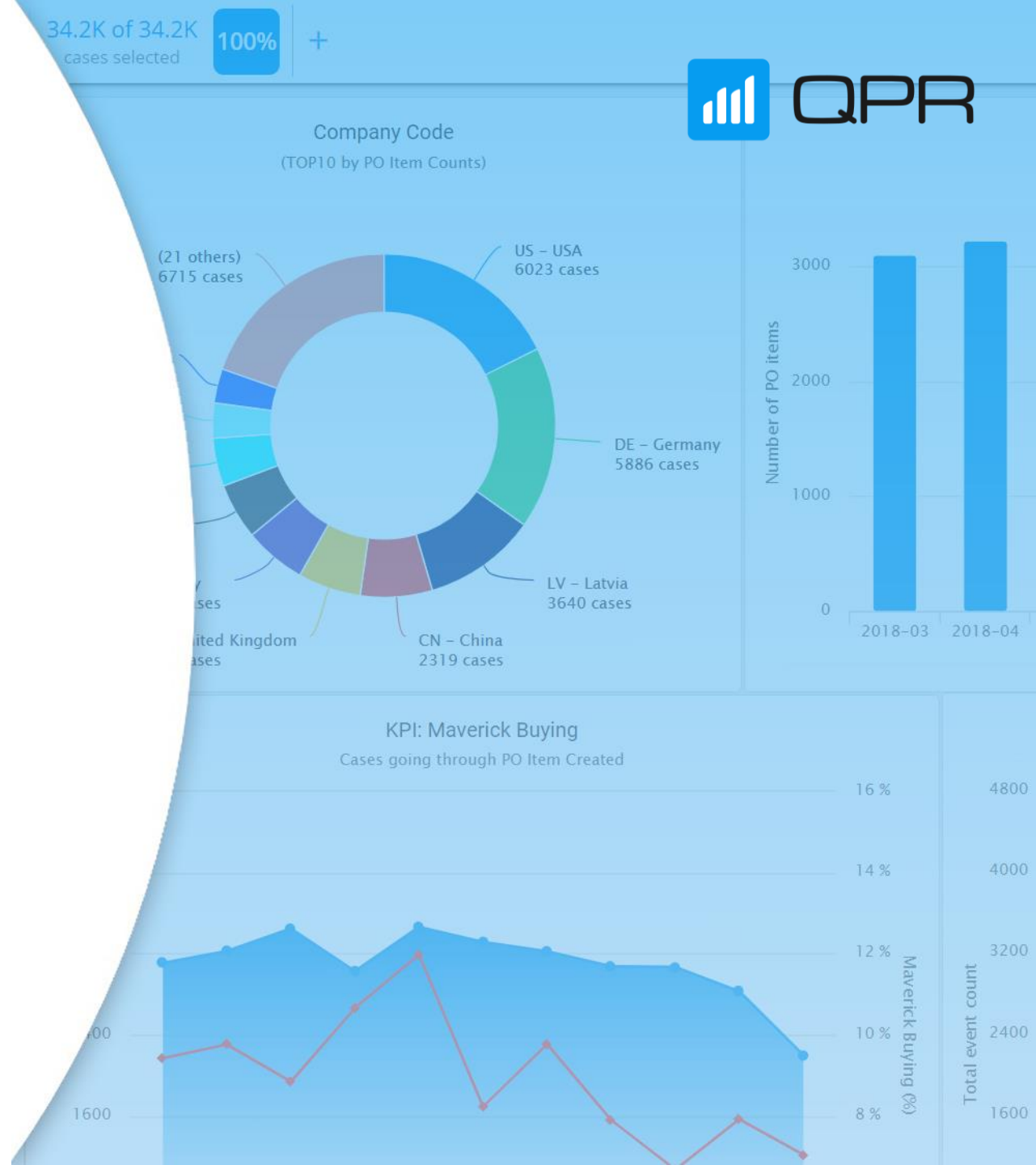
- Use data directly from your ERP systems to visualize the trends in your daily operations
- QPR Purchase-to-Pay application includes a range of pre-made click-and-play dashboards
 - Dashboards provide a high-level view on process KPIs
 - Fully customizable according to your needs



3. Monitor Demo

How to improve:

- Maverick buying with root causes
- Automation opportunities
- Price changes



Thank you!

- Upcoming webinars
 - [Order-to-Cash 18th August 2020](#)
- Questions?
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Dare to improve.

QPR ProcessAnalyzer for Purchase-to-Pay

Discover. Optimize. Automate.

