

# Release Webinar: QPR ProcessAnalyzer 2020.4



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This webinar will be recorded and made available on-demand at the QPR Community (<https://community.qpr.com>)





# Release Webinar Agenda

1. Introduction
2. QPR ProcessAnalyzer 2020.4
  - **Digital Transformation Charts**
  - **Process Mining Applications**
  - **Expression Language Improvements**
3. QPR ProcessAnalyzer 2020.5
4. Summary



# QPR ProcessAnalyzer 2020.4

New Feature Highlights

# QPR ProcessAnalyzer 2020.4

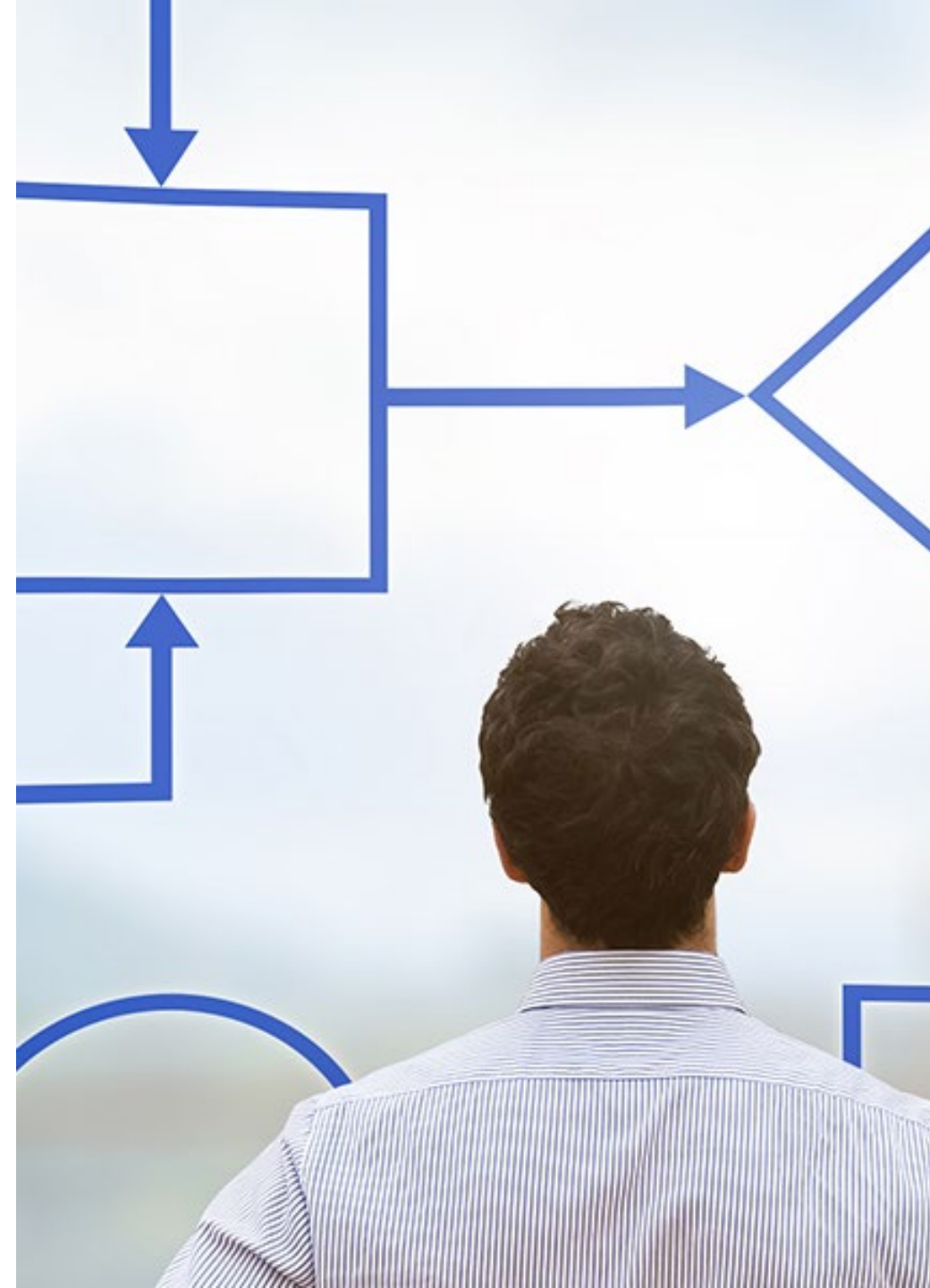
- **Digital Transformation Charts**
- **Process Mining Applications**
- **Expression Language Improvements**

# Digital Transformation Charts

# Digital Transformation Charts

These 9 new predefined Digital Transformation Charts help you speed up any process mining initiative:

- [Digital Fit Rate Trend](#)
  - How many manual events are needed to complete a case?
- [Digital Fit Rate by Attribute](#)
  - Identify business areas with manual operations.
- [Automation Rate Trend](#)
  - What is your end-to-end automation rate today and is it improving?
- [Global Design Conformance](#)
  - Monitor the status of your digital transformation - how well you comply with process design.
- [Process Complexity – Variations](#)
  - Benchmark business areas by process complexity.
- [Rework Impact on Duration](#)
  - Analyze the effect of rework to process lead times.
- [Repetition](#)
  - Detect business areas with a high amount of repeating events.
- [Case Duration by Repetition](#)
  - Analyze the effect of repetition to process lead times.
- [Event types count impact on case duration](#)
  - Check complex cases that are causing long lead times.



# Process Mining Applications

## **Process Mining Applications**

### **Application Features (1/2)**

- Navigation Links
  - Combine individual dashboard views into full featured process mining applications.
- User Selections and filters
  - Share the selections made in one dashboard to other dashboards supporting easy drill-down and further analysis options.



## Process Mining Applications

### Application Features (2/2)

- Enhanced Navigation Menu:
  - **SortOrder** to sort dashboards in the menu
  - **HiddenInNavigation** to hide a dashboards
- Dashboard level "hidden" filters
  - Using the **DashboardFilter** variable
- New configuration **colorPalette**
  - change the default colors in all charts
- On-screen settings support custom UI controls
- Customized Data Tables
  - Using **showInDataLabels** property in measures and dimensions
- Enhanced PA Web API
  - ChartView query returned using key-value pairs
- Improved tooltips in ChartView settings

# Expression Language Improvements

# Expression Language Improvements

- New statistical calculations
  - Remove date values older than (months)
  - Remove empty strings
  - Remove repeating values
  - Fill gaps in dimensioning
- Measure/dimension settings has **custom aggregation expression**
- Expression syntax improvement: **RemoveNulls** function taken into use instead of *??\_remove*
- Donut chart with different measures as slices (previously worked only with dimensions as slices)

# QPR ProcessAnalyzer 2020.5

# QPR ProcessAnalyzer 2020.5

## What to expect?

- **Process KPI Reporting Charts**
  - Gallery of preset charts for Process KPI Reporting
- **Conditional formatting for Chart Tables**
  - Chart Tables will have cell background colors for visualizing targets and easily spotting differences in KPI's.
- **French version**
  - The first localized Web UI will be available in French.
- **Improved Data import functionality**
  - Improved user-friendly messages about incorrect CSV formatting.
  - Enhanced easier importing for DataTables



# Questions & Comments?



- The recording will shortly be available at the QPR Community at <https://community.qpr.com>
  - Search for "new release webinars" or go directly to <https://community.qpr.com/on-demand-webinars>
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