



GETTING STARTED WITH QPR PROCESSANALYZER

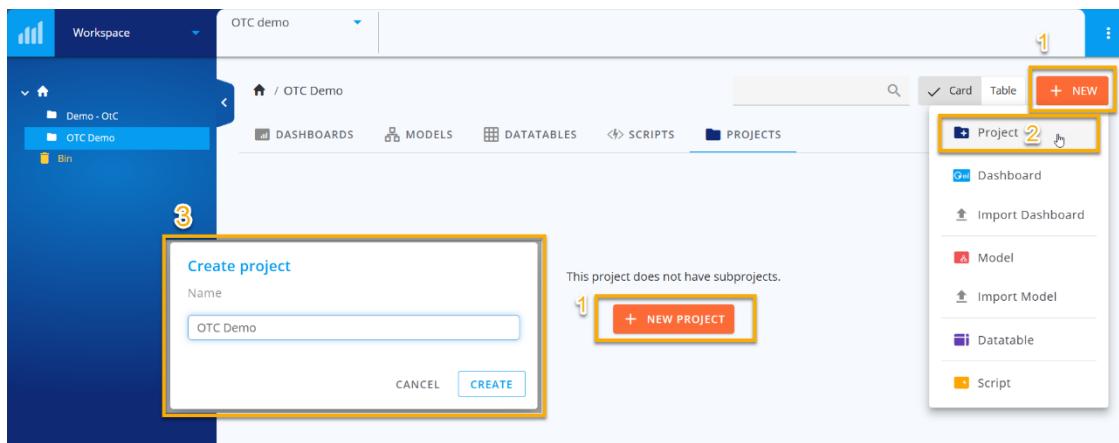
**USING QPR'S
PRE-BUILT SOLUTION**

Getting Started with QPR ProcessAnalyzer with QPR's Pre-built Solution

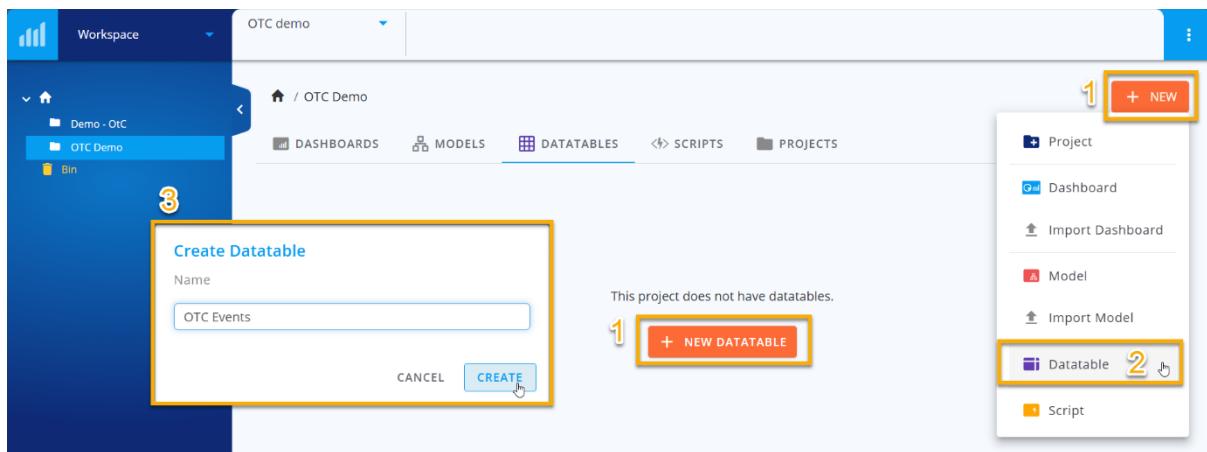
This guide shows you how to quickly start using QPR ProcessAnalyzer with QPR's pre-built solution with demo data from Order to Cash process. The solution includes a data model along with multiple dashboards for various analysis purposes related to Order to Cash process.

Quick Start Guide

1. Download [OTC_Events_900k.csv](#) and [OTC_Cases_92k.csv](#)
2. Log in to QPR ProcessAnalyzer
3. Create a new Project by clicking *NEW PROJECT* or *NEW -> Project*.
Name the project as you wish -> Click *CREATE*. (We have used OTC data, so the project is named "OTC Demo")

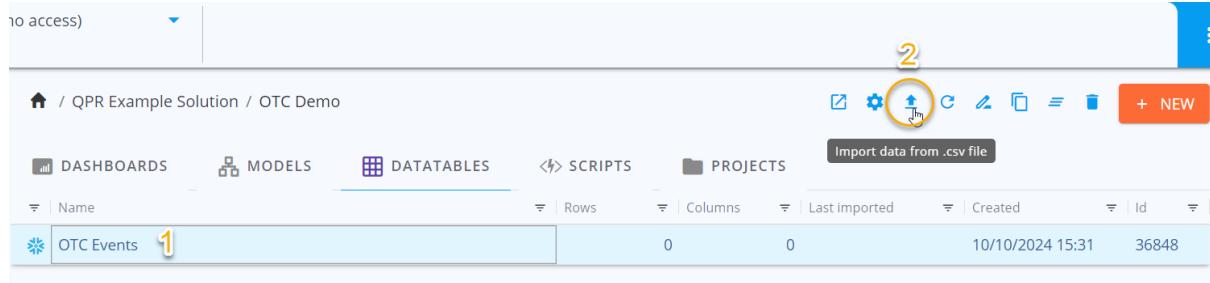


4. Go to *DATATABLES* tab and create a new data table by clicking *NEW DATATABLE* or *NEW -> Datatable*.
Name the data table "OTC Events" -> click Create.



5. Select your newly created data table "OTC Events" active (highlighted with blue color) by clicking on it. After activating the data table, you'll see new

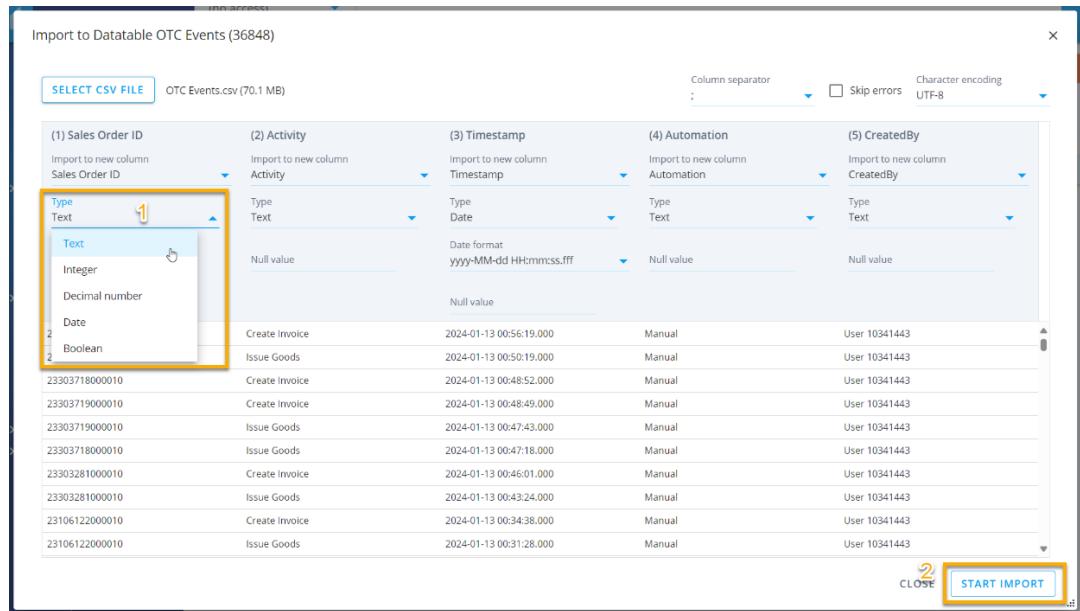
options appear to the top of the screen. Click on the import icon.



The screenshot shows the QPR Process Analyzer interface with the DATATABLES tab selected. The top navigation bar includes 'DASHBOARDS', 'MODELS', 'DATATABLES' (highlighted in blue), 'SCRIPTS', and 'PROJECTS'. The 'DATATABLES' tab has a sub-menu with 'Import data from .csv file'. The main content area shows a table for 'OTC Events' with 36848 rows. The table has columns for 'Name', 'Rows', 'Columns', 'Last imported', 'Created', and 'Id'. A yellow circle highlights the 'Import data from .csv file' icon in the toolbar.

6. Click SELECT CSV FILE and open the [OTC_Events_900k.csv](#) file you downloaded in the beginning.
7. Change the Sales Order ID data type from Integer to Text by using the dropdown menu.

Complete your data import by clicking START IMPORT.



The screenshot shows the 'Import to Datatable OTC Events (36848)' dialog. It displays a table with 36848 rows. The columns are labeled (1) Sales Order ID, (2) Activity, (3) Timestamp, (4) Automation, and (5) CreatedBy. The 'Sales Order ID' column has a dropdown menu open, showing 'Text' (highlighted with a yellow circle) and 'Integer'. The 'Activity' column has a dropdown menu open, showing 'Text' and 'Date'. The 'Timestamp' column has a dropdown menu open, showing 'Text' and 'Date format'. The 'Automation' column has a dropdown menu open, showing 'Text' and 'Null value'. The 'CreatedBy' column has a dropdown menu open, showing 'Text' and 'Null value'. At the bottom right of the dialog, there is a 'START IMPORT' button (highlighted with a yellow circle).

8. Repeat steps 3-7. Name the new data table “OTC Cases” and import the [OTC_Cases_92k.csv](#) file you downloaded in the beginning.
Change the data types of the columns “Sales Order ID”, “SO: RowNumber”, “KPI: Price Changed”, and “KPI: Material Changed” to Text -> Click START IMPORT.

(no access)

Import to Datatable OTC Cases (36850)

SELECT CSV FILE OTC Cases.csv (23.3 MB)

(1) Sales Order ID	(12) SO: RowNumber	(17) KPI: Price Changed	(18) KPI: Material Changed
Import to new column Sales Order ID	Import to new column SO: RowNumber	Import to new column KPI: Price Changed	Import to new column KPI: Material Changed
Type Text	Type Text	Type Text	Type Text
Text Integer Decimal number Date Boolean	Text Integer Decimal number Date Boolean	Null value	Text Integer Decimal number Date Boolean
22202413000020	20	No	No
22103413000040	40	No	No
22304891000010	10	No	No
22308284000010	10	No	No

9. Go to *MODELS* tab and create a new Model by clicking on *NEW MODEL* or *NEW -> Model*. Name the Model as you prefer (We call it “OTC Demo”). Make sure that you have selected Model type as Case-centric.

Workspace OTC demo

1 **+ NEW**

2 **Model**

3 **OTC Demo**

4 **CREATE**

5 **+ NEW MODEL**

6 **Import Model**

7 **Datable**

8 **Script**

9 **Project**

10 **Dashboard**

11 **Import Dashboard**

12 **OTC Demo**

13 **OTC Demo**

14 **OTC Demo**

15 **OTC Demo**

16 **OTC Demo**

17 **OTC Demo**

18 **OTC Demo**

19 **OTC Demo**

20 **OTC Demo**

21 **OTC Demo**

22 **OTC Demo**

23 **OTC Demo**

24 **OTC Demo**

25 **OTC Demo**

26 **OTC Demo**

27 **OTC Demo**

28 **OTC Demo**

29 **OTC Demo**

30 **OTC Demo**

31 **OTC Demo**

32 **OTC Demo**

33 **OTC Demo**

34 **OTC Demo**

35 **OTC Demo**

36 **OTC Demo**

37 **OTC Demo**

38 **OTC Demo**

39 **OTC Demo**

40 **OTC Demo**

41 **OTC Demo**

42 **OTC Demo**

43 **OTC Demo**

44 **OTC Demo**

45 **OTC Demo**

46 **OTC Demo**

47 **OTC Demo**

48 **OTC Demo**

49 **OTC Demo**

50 **OTC Demo**

51 **OTC Demo**

52 **OTC Demo**

53 **OTC Demo**

54 **OTC Demo**

55 **OTC Demo**

56 **OTC Demo**

57 **OTC Demo**

58 **OTC Demo**

59 **OTC Demo**

60 **OTC Demo**

61 **OTC Demo**

62 **OTC Demo**

63 **OTC Demo**

64 **OTC Demo**

65 **OTC Demo**

66 **OTC Demo**

67 **OTC Demo**

68 **OTC Demo**

69 **OTC Demo**

70 **OTC Demo**

71 **OTC Demo**

72 **OTC Demo**

73 **OTC Demo**

74 **OTC Demo**

75 **OTC Demo**

76 **OTC Demo**

77 **OTC Demo**

78 **OTC Demo**

79 **OTC Demo**

80 **OTC Demo**

81 **OTC Demo**

82 **OTC Demo**

83 **OTC Demo**

84 **OTC Demo**

85 **OTC Demo**

86 **OTC Demo**

87 **OTC Demo**

88 **OTC Demo**

89 **OTC Demo**

90 **OTC Demo**

91 **OTC Demo**

92 **OTC Demo**

93 **OTC Demo**

94 **OTC Demo**

95 **OTC Demo**

96 **OTC Demo**

97 **OTC Demo**

98 **OTC Demo**

99 **OTC Demo**

100 **OTC Demo**

101 **OTC Demo**

102 **OTC Demo**

103 **OTC Demo**

104 **OTC Demo**

105 **OTC Demo**

106 **OTC Demo**

107 **OTC Demo**

108 **OTC Demo**

109 **OTC Demo**

110 **OTC Demo**

111 **OTC Demo**

112 **OTC Demo**

113 **OTC Demo**

114 **OTC Demo**

115 **OTC Demo**

116 **OTC Demo**

117 **OTC Demo**

118 **OTC Demo**

119 **OTC Demo**

120 **OTC Demo**

121 **OTC Demo**

122 **OTC Demo**

123 **OTC Demo**

124 **OTC Demo**

125 **OTC Demo**

126 **OTC Demo**

127 **OTC Demo**

128 **OTC Demo**

129 **OTC Demo**

130 **OTC Demo**

131 **OTC Demo**

132 **OTC Demo**

133 **OTC Demo**

134 **OTC Demo**

135 **OTC Demo**

136 **OTC Demo**

137 **OTC Demo**

138 **OTC Demo**

139 **OTC Demo**

140 **OTC Demo**

141 **OTC Demo**

142 **OTC Demo**

143 **OTC Demo**

144 **OTC Demo**

145 **OTC Demo**

146 **OTC Demo**

147 **OTC Demo**

148 **OTC Demo**

149 **OTC Demo**

150 **OTC Demo**

151 **OTC Demo**

152 **OTC Demo**

153 **OTC Demo**

154 **OTC Demo**

155 **OTC Demo**

156 **OTC Demo**

157 **OTC Demo**

158 **OTC Demo**

159 **OTC Demo**

160 **OTC Demo**

161 **OTC Demo**

162 **OTC Demo**

163 **OTC Demo**

164 **OTC Demo**

165 **OTC Demo**

166 **OTC Demo**

167 **OTC Demo**

168 **OTC Demo**

169 **OTC Demo**

170 **OTC Demo**

171 **OTC Demo**

172 **OTC Demo**

173 **OTC Demo**

174 **OTC Demo**

175 **OTC Demo**

176 **OTC Demo**

177 **OTC Demo**

178 **OTC Demo**

179 **OTC Demo**

180 **OTC Demo**

181 **OTC Demo**

182 **OTC Demo**

183 **OTC Demo**

184 **OTC Demo**

185 **OTC Demo**

186 **OTC Demo**

187 **OTC Demo**

188 **OTC Demo**

189 **OTC Demo**

190 **OTC Demo**

191 **OTC Demo**

192 **OTC Demo**

193 **OTC Demo**

194 **OTC Demo**

195 **OTC Demo**

196 **OTC Demo**

197 **OTC Demo**

198 **OTC Demo**

199 **OTC Demo**

200 **OTC Demo**

201 **OTC Demo**

202 **OTC Demo**

203 **OTC Demo**

204 **OTC Demo**

205 **OTC Demo**

206 **OTC Demo**

207 **OTC Demo**

208 **OTC Demo**

209 **OTC Demo**

210 **OTC Demo**

211 **OTC Demo**

212 **OTC Demo**

213 **OTC Demo**

214 **OTC Demo**

215 **OTC Demo**

216 **OTC Demo**

217 **OTC Demo**

218 **OTC Demo**

219 **OTC Demo**

220 **OTC Demo**

221 **OTC Demo**

222 **OTC Demo**

223 **OTC Demo**

224 **OTC Demo**

225 **OTC Demo**

226 **OTC Demo**

227 **OTC Demo**

228 **OTC Demo**

229 **OTC Demo**

230 **OTC Demo**

231 **OTC Demo**

232 **OTC Demo**

233 **OTC Demo**

234 **OTC Demo**

235 **OTC Demo**

236 **OTC Demo**

237 **OTC Demo**

238 **OTC Demo**

239 **OTC Demo**

240 **OTC Demo**

241 **OTC Demo**

242 **OTC Demo**

243 **OTC Demo**

244 **OTC Demo**

245 **OTC Demo**

246 **OTC Demo**

247 **OTC Demo**

248 **OTC Demo**

249 **OTC Demo**

250 **OTC Demo**

251 **OTC Demo**

252 **OTC Demo**

253 **OTC Demo**

254 **OTC Demo**

255 **OTC Demo**

256 **OTC Demo**

257 **OTC Demo**

258 **OTC Demo**

259 **OTC Demo**

260 **OTC Demo**

261 **OTC Demo**

262 **OTC Demo**

263 **OTC Demo**

264 **OTC Demo**

265 **OTC Demo**

266 **OTC Demo**

267 **OTC Demo**

268 **OTC Demo**

269 **OTC Demo**

270 **OTC Demo**

271 **OTC Demo**

272 **OTC Demo**

273 **OTC Demo**

274 **OTC Demo**

275 **OTC Demo**

276 **OTC Demo**

277 **OTC Demo**

278 **OTC Demo**

279 **OTC Demo**

280 **OTC Demo**

281 **OTC Demo**

282 **OTC Demo**

283 **OTC Demo**

284 **OTC Demo**

285 **OTC Demo**

286 **OTC Demo**

287 **OTC Demo**

288 **OTC Demo**

289 **OTC Demo**

290 **OTC Demo**

291 **OTC Demo**

292 **OTC Demo**

293 **OTC Demo**

294 **OTC Demo**

295 **OTC Demo**

296 **OTC Demo**

297 **OTC Demo**

298 **OTC Demo**

299 **OTC Demo**

300 **OTC Demo**

301 **OTC Demo**

302 **OTC Demo**

303 **OTC Demo**

304 **OTC Demo**

305 **OTC Demo**

306 **OTC Demo**

307 **OTC Demo**

308 **OTC Demo**

309 **OTC Demo**

310 **OTC Demo**

311 **OTC Demo**

312 **OTC Demo**

313 **OTC Demo**

314 **OTC Demo**

315 **OTC Demo**

316 **OTC Demo**

317 **OTC Demo**

318 **OTC Demo**

319 **OTC Demo**

320 **OTC Demo**

321 **OTC Demo**

322 **OTC Demo**

323 **OTC Demo**

324 **OTC Demo**

325 **OTC Demo**

326 **OTC Demo**

327 **OTC Demo**

328 **OTC Demo**

329 **OTC Demo**

330 **OTC Demo**

331 **OTC Demo**

332 **OTC Demo**

333 **OTC Demo**

334 **OTC Demo**

335 **OTC Demo**

336 **OTC Demo**

337 **OTC Demo**

338 **OTC Demo**

339 **OTC Demo**

340 **OTC Demo**

341 **OTC Demo**

342 **OTC Demo**

343 **OTC Demo**

344 **OTC Demo**

345 **OTC Demo**

346 **OTC Demo**

347 **OTC Demo**

348 **OTC Demo**

349 **OTC Demo**

350 **OTC Demo**

351 **OTC Demo**

352 **OTC Demo**

353 **OTC Demo**

354 **OTC Demo**

355 **OTC Demo**

356 **OTC Demo**

357 **OTC Demo**

358 **OTC Demo**

359 **OTC Demo**

360 **OTC Demo**

361 **OTC Demo**

362 **OTC Demo**

363 **OTC Demo**

364 **OTC Demo**

365 **OTC Demo**

366 **OTC Demo**

367 **OTC Demo**

368 **OTC Demo**

369 **OTC Demo**

370 **OTC Demo**

371 **OTC Demo**

372 **OTC Demo**

373 **OTC Demo**

374 **OTC Demo**

375 **OTC Demo**

376 **OTC Demo**

377 **OTC Demo**

378 **OTC Demo**

379 **OTC Demo**

380 **OTC Demo**

381 **OTC Demo**

382 **OTC Demo**

383 **OTC Demo**

384 **OTC Demo**

385 **OTC Demo**

386 **OTC Demo**

387 **OTC Demo**

388 **OTC Demo**

389 **OTC Demo**

390 **OTC Demo**

391 **OTC Demo**

392 **OTC Demo**

393 **OTC Demo**

394 **OTC Demo**

395 **OTC Demo**

396 **OTC Demo**

397 **OTC Demo**

398 **OTC Demo**

399 **OTC Demo**

400 **OTC Demo**

401 **OTC Demo**

402 **OTC Demo**

403 **OTC Demo**

404 **OTC Demo**

405 **OTC Demo**

406 **OTC Demo**

407 **OTC Demo**

408 **OTC Demo**

409 **OTC Demo**

410 **OTC Demo**

411 **OTC Demo**

412 **OTC Demo**

413 **OTC Demo**

414 **OTC Demo**

415 **OTC Demo**

416 **OTC Demo**

417 **OTC Demo**

418 **OTC Demo**

419 **OTC Demo**

420 **OTC Demo**

421 **OTC Demo**

422 **OTC Demo**

423 **OTC Demo**

424 **OTC Demo**

425 **OTC Demo**

426 **OTC Demo**

427 **OTC Demo**

428 **OTC Demo**

429 **OTC Demo**

430 **OTC Demo**

431 **OTC Demo**

432 **OTC Demo**

433 **OTC Demo**

434 **OTC Demo**

435 **OTC Demo**

436 **OTC Demo**

437 **OTC Demo**

438 **OTC Demo**

439 **OTC Demo**

440 **OTC Demo**

441 **OTC Demo**

442 **OTC Demo**

443 **OTC Demo**

444 **OTC Demo**

445 **OTC Demo**

446 **OTC Demo**

447 **OTC Demo**

448 **OTC Demo**

449 **OTC Demo**

450 **OTC Demo**

451 **OTC Demo**

452 **OTC Demo**

453 **OTC Demo**

454 **OTC Demo**

455 **OTC Demo**

456 **OTC Demo**

457 **OTC Demo**

458 **OTC Demo**

459 **OTC Demo**

460 **OTC Demo**

461 **OTC Demo**

462 **OTC Demo**

463 **OTC Demo**

464 **OTC Demo**

465 **OTC Demo**

466 **OTC Demo**

467 **OTC Demo**

468 **OTC Demo**

469 **OTC Demo**

470 **OTC Demo**

471 **OTC Demo**

472 **OTC Demo**

473 **OTC Demo**

474 **OTC Demo**

475 **OTC Demo**

476 **OTC Demo**

477 **OTC Demo**

478 **OTC Demo**

479 **OTC Demo**

480 **OTC Demo**

481 **OTC Demo**

482 **OTC Demo**

483 **OTC Demo**

484 **OTC Demo**

485 **OTC Demo**

486 **OTC Demo**

487 **OTC Demo**

488 **OTC Demo**

489 **OTC Demo**

490 **OTC Demo**

491 **OTC Demo**

492 **OTC Demo**

493 **OTC Demo**

494 **OTC Demo**

495 **OTC Demo**

496 **OTC Demo**

497 **OTC Demo**

498 **OTC Demo**

499 **OTC Demo**

500 **OTC Demo**

501 **OTC Demo**

502 **OTC Demo**

503 **OTC Demo**

504 **OTC Demo**

505 **OTC Demo**

506 **OTC Demo**

507 **OTC Demo**

508 **OTC Demo**

509 **OTC Demo**

510 **OTC Demo**

511 **OTC Demo**

512 **OTC Demo**

513 **OTC Demo**

514 **OTC Demo**

515 **OTC Demo**

516 **OTC Demo**

517 **OTC Demo**

518 **OTC Demo**

519 **OTC Demo**

520 **OTC Demo**

521 **OTC Demo**

522 **OTC Demo**

523 **OTC Demo**

524 **OTC Demo**

525 **OTC Demo**

526 **OTC Demo**

527 **OTC Demo**

528 **OTC Demo**

529 **OTC Demo**

530 **OTC Demo**

531 **OTC Demo**

532 **OTC Demo**

533 **OTC Demo**

534 **OTC Demo**

535 **OTC Demo**

536 **OTC Demo**

537 **OTC Demo**

538 **OTC Demo**

539 **OTC Demo**

540 **OTC Demo**

541 **OTC Demo**

542 **OTC Demo**

543 **OTC Demo**

544 **OTC Demo**

545 **OTC Demo**

546 **OTC Demo**

547 **OTC Demo**

548 **OTC Demo**

549 **OTC Demo**

550 **OTC Demo**

551 **OTC Demo**

552 **OTC Demo**

553 **OTC Demo**

554 **OTC Demo**

555 **OTC Demo**

556 **OTC Demo**

557 **OTC Demo**

558 **OTC Demo**

559 **OTC Demo**

560 **OTC Demo**

561 **OTC Demo**

562 **OTC Demo**

563 **OTC Demo**

564 **OTC Demo**

565 **OTC Demo**

566 **OTC Demo**

567 **OTC Demo**

568 **OTC Demo**

569 **OTC Demo**

570 **OTC Demo**

571 **OTC Demo**

572 **OTC Demo**

573 **OTC Demo**

574 **OTC Demo**

575 **OTC Demo**

576 **OTC Demo**

577 **OTC Demo**

578 **OTC Demo**

579 **OTC Demo**

580 **OTC Demo**

581 **OTC Demo**

582 **OTC Demo**

583 **OTC Demo**

584 **OTC Demo**

585 **OTC Demo**

586 **OTC Demo**

587 **OTC Demo**

588 **OTC Demo**

589 **OTC Demo**

590 **OTC Demo**

591 **OTC Demo**

592 **OTC Demo**

593 **OTC Demo**

594 **OTC Demo**

595 **OTC Demo**

596 **OTC Demo**

597 **OTC Demo**

598 **OTC Demo**

599 **OTC Demo**

600 **OTC Demo**

601 **OTC Demo**

602 **OTC Demo**

603 **OTC Demo**

604 **OTC Demo**

605 **OTC Demo**

606 **OTC Demo**

607 **OTC Demo**

608 **OTC Demo**

609 **OTC Demo**

610 **OTC Demo**

611 **OTC Demo**

612 **OTC Demo**

613 **OTC Demo**

614 **OTC Demo**

615 **OTC Demo**

616 **OTC Demo**

617 **OTC Demo**

618 **OTC Demo**

619 **OTC Demo**

620 **OTC Demo**

621 **OTC Demo**

622 **OTC Demo**

623 **OTC Demo**

624 **OTC Demo**

625 **OTC Demo**

626 **OTC Demo**

627 **OTC Demo**

628 **OTC Demo**

629 **OTC Demo**

630 **OTC Demo**

631 **OTC Demo**

632 **OTC Demo**

633 **OTC Demo**

634 **OTC Demo**

635 **OTC Demo**

636 **OTC Demo**

637 **OTC Demo**

638 **OTC Demo**

639 **OTC Demo**

640 **OTC Demo**

641 **OTC Demo**

642 **OTC Demo**

643 **OTC Demo**

644 **OTC Demo**

645 **OTC Demo**

646 **OTC Demo**

647 **OTC Demo**

648 **OTC Demo**

649 **OTC Demo**

650 **OTC Demo**

651 **OTC Demo**

652 **OTC Demo**

653 **OTC Demo**

654 **OTC Demo**

655 **OTC Demo**

656 **OTC Demo**

657 **OTC Demo**

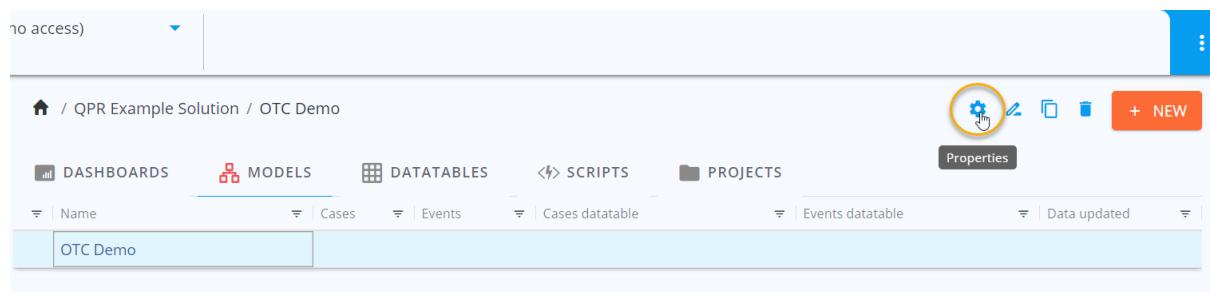
658 **OTC Demo**

659 **OTC Demo**

660 **OTC Demo**

661 **OTC Demo**

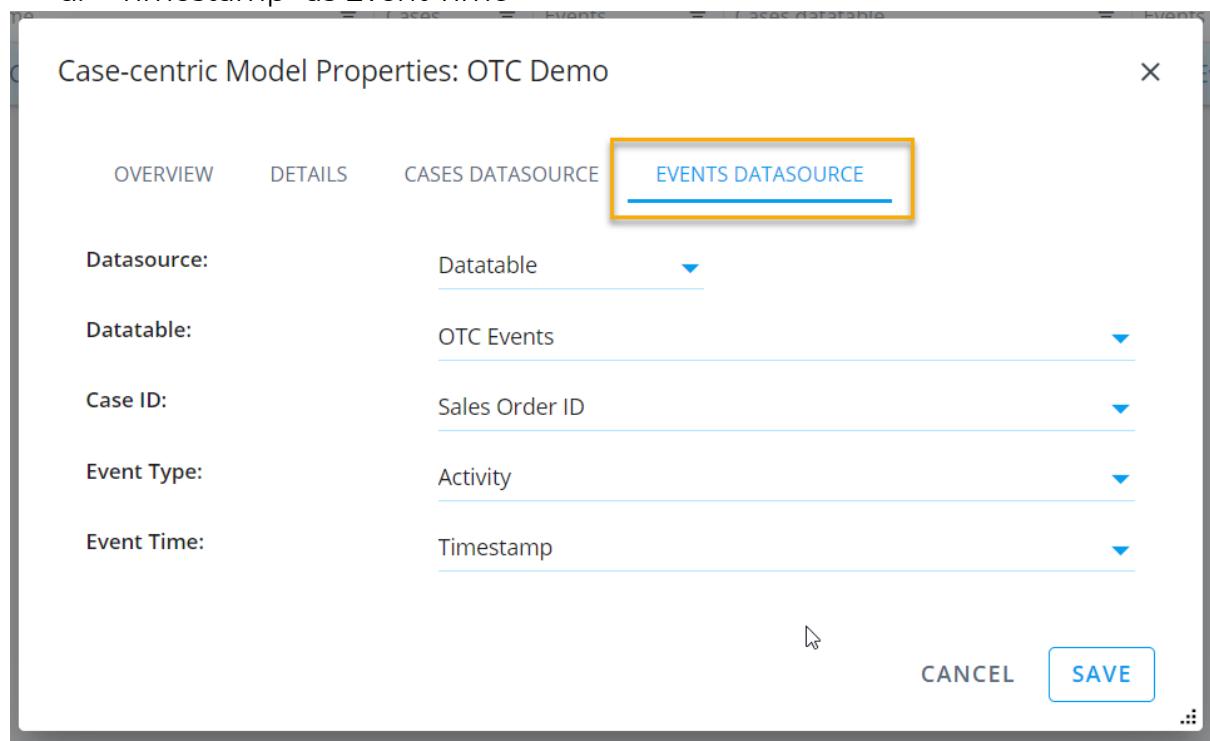
662 **OTC Demo</**



The screenshot shows the QPR Process Analyzer interface. At the top, there is a navigation bar with a dropdown menu showing '(no access)'. Below the navigation bar is a breadcrumb trail: Home / QPR Example Solution / OTC Demo. To the right of the breadcrumb trail are several icons: a gear (Properties), a pencil (Edit), a trash can (Delete), and a plus sign (New). A red box highlights the gear icon. Below the breadcrumb trail is a navigation menu with tabs: DASHBOARDS, MODELS (which is selected and highlighted in blue), DATATABLES, SCRIPTS, and PROJECTS. Under the MODELS tab, there are sub-tabs: Name, Cases, Events, Cases datatable, Events datatable, and Data updated. The 'Cases' sub-tab is selected. In the main content area, there is a table with one row labeled 'OTC Demo'.

11. Go to EVENTS DATASOURCE tab. Do the following selections:

- “OTC Events” as the data table
- “Sales Order ID” as Case ID
- “Activity” as Event Type
- “Timestamp” as Event Time



The screenshot shows the 'Case-centric Model Properties' dialog box for the 'OTC Demo' model. The dialog has a tab navigation bar at the top: OVERVIEW, DETAILS, CASES DATASOURCE, and EVENTS DATASOURCE. The EVENTS DATASOURCE tab is selected and highlighted with a yellow box. Below the tabs, there are five configuration fields:

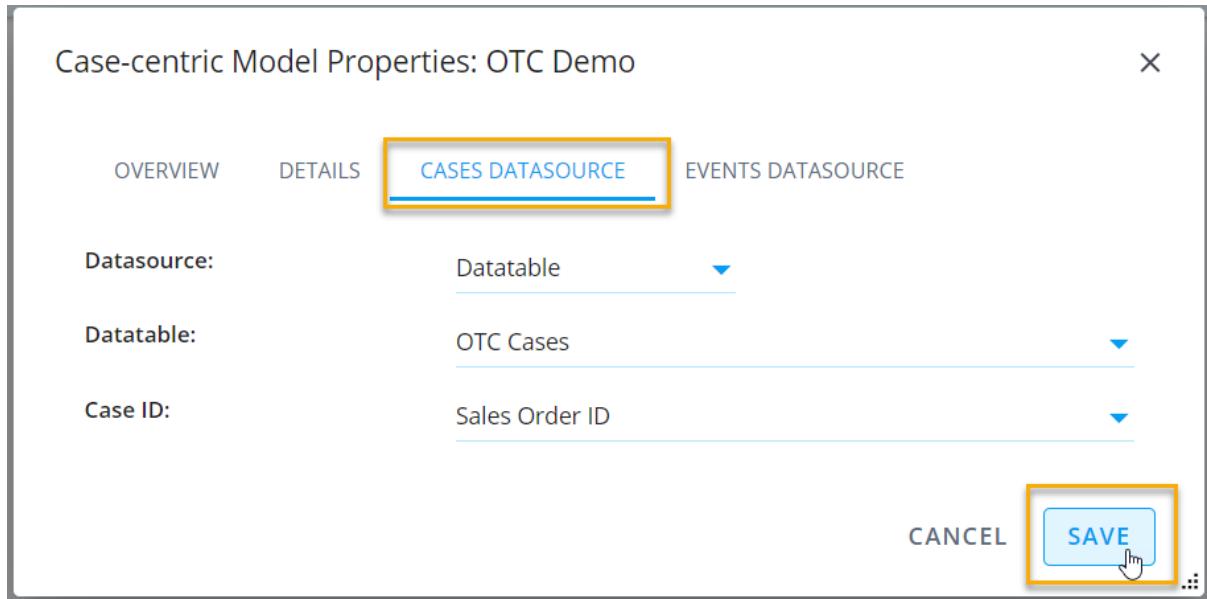
- Datasource:** Datatable
- Datatable:** OTC Events
- Case ID:** Sales Order ID
- Event Type:** Activity
- Event Time:** Timestamp

At the bottom right of the dialog are two buttons: 'CANCEL' and 'SAVE'. A blue box highlights the 'SAVE' button.

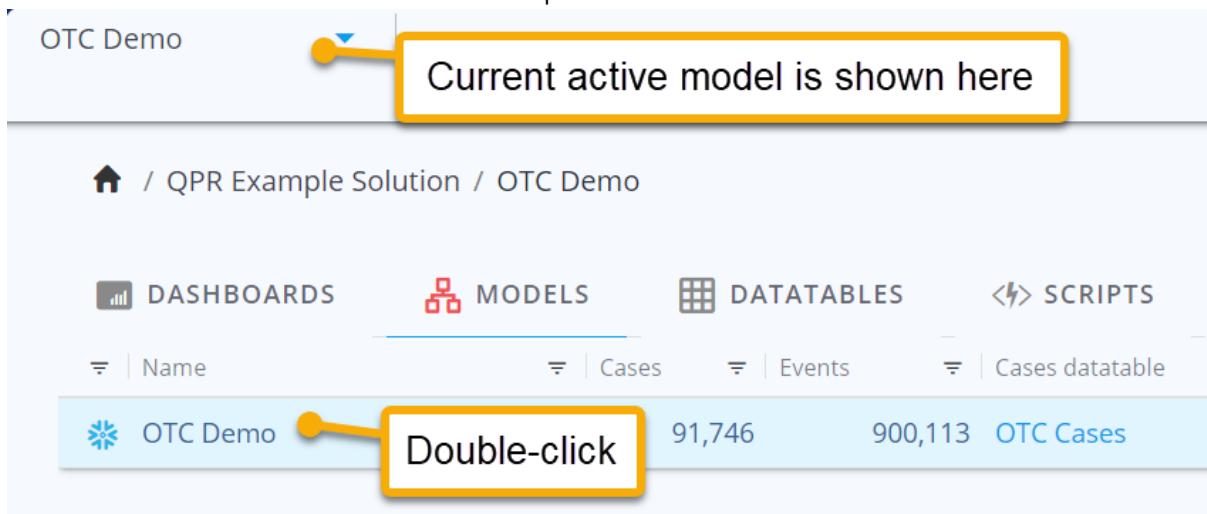
12. Go to CASES DATASOURCE tab. Do the following selections:

- “OTC Events” as the data table
- “Sales Order ID” as Case ID

After you are ready with the selections, hit SAVE.

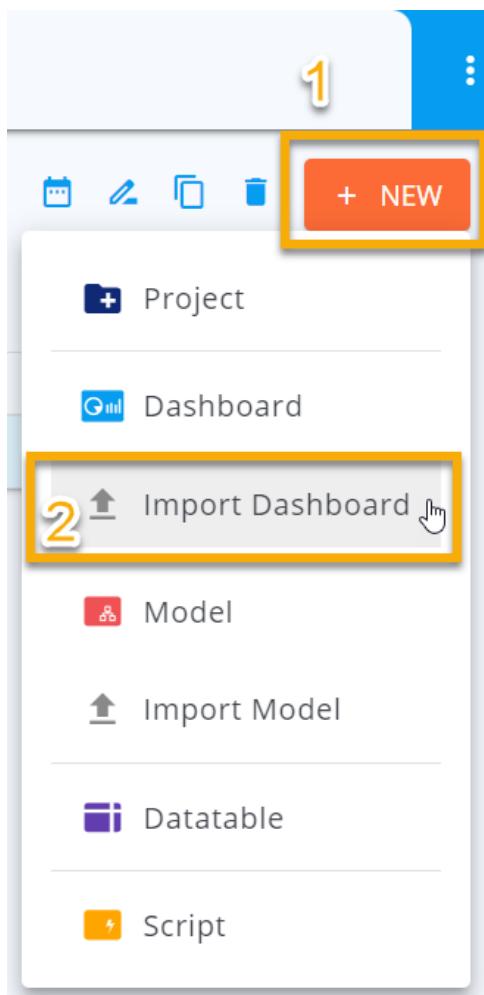


13. Now, you have a ready model which you can use for analysis! Double-click on the model to select it as active and open it.



Next, we will add the pre-built dashboards to complete the application. Download the [OTC Solution Package](#) and unzip the file where you can find it from.

14. To import dashboards, go to *Workspace* and click on *NEW -> Import*.



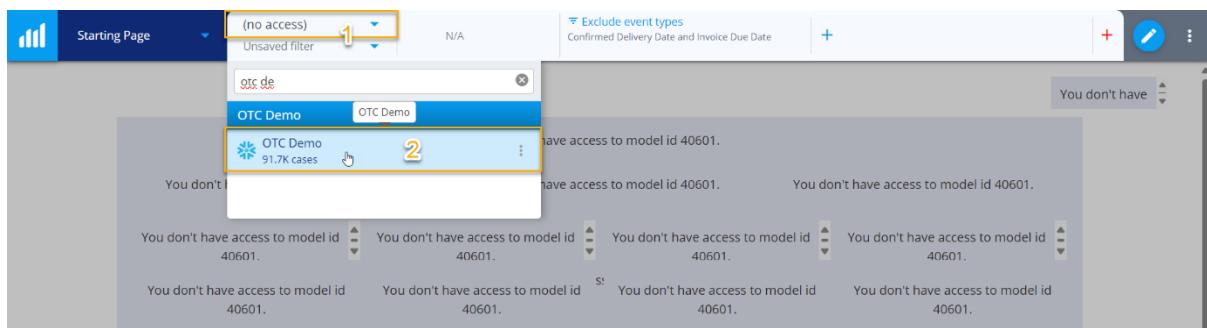
15. Browse to “OTC_Solution_Package.qprpa” file which you just downloaded and open it.

You will see that 16 dashboards were imported to your project.

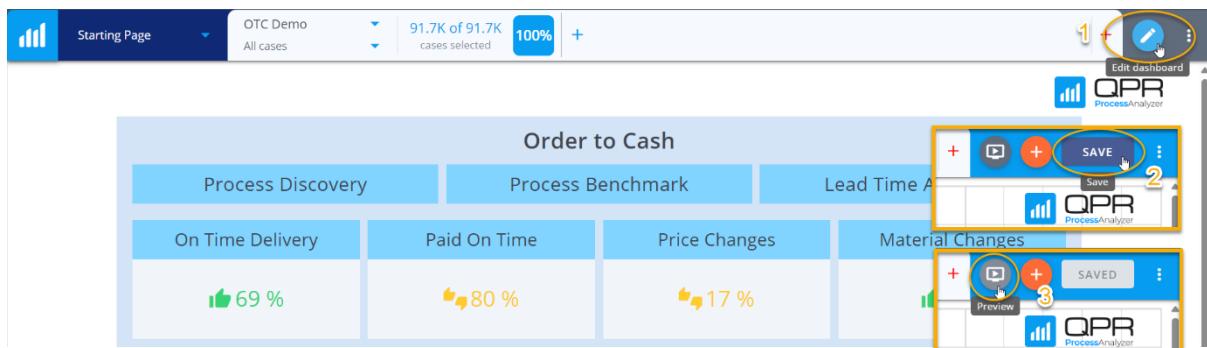


16. Open a dashboard called “STARTING PAGE”.

If you are presented with a view showing error messages in the dashboard, click on Model Selection dropdown -> select “OTC Demo” model.



17. Click on the Pencil icon in the top left of the screen to go to Edit Mode.
 When in Edit Mode, click on SAVE to save the OTC Demo model as the default model of the dashboard.
 When ready, click on the Preview icon to go back to Preview mode in the dashboard.



18. Browse through the dashboards and repeat steps 16 & 17 as needed.

You have now successfully set up QPR's pre-built solution for Order to Cash process!

Feel free to explore the solution. This is an example solution which can be further modified to suit your needs. QPR provides more pre-built solutions like this for various use cases and processes.

If you need any assistance, please don't hesitate to contact QPR at customercare@qpr.com.