

CUSTOMER CASE:



With the help of QPR's J-SOX solution, Mitsubishi Gas Chemical Company is ready for J-SOX and has reduced successfully internal documentation burden and sharpened risk management operations.

MITSUBISHI GAS CHEMICAL COMPANY, INC. (MGC) is a chemical company developing a wide range of operations in four companies in the major fields of natural gas chemicals, aromatic chemicals, specialty chemicals, and information and advanced materials. MGC's business is globally developed from South and North America to the Middle East, it employs over 4,500 people and the consolidated net sales in fiscal year 2007 were 519 billion Yen.

Mitsubishi Gas Chemical Company tackled J-SOX implementation with QPR J-SOX Solution



MGC's J-SOX Group (from the left) standing Mr. Takashi Kobayashi, Mr. Hiroaki Okihara and sitting Ms. Tomoko Ohgiya and Mr. Haruaki Murata.

When preparing to introduction of J-SOX, Mitsubishi Gas Chemical Company knew from US-SOX, that the internal control documentation will be continuous; what they needed was a tool which can endure continuous operation; not a simple business flow chart making tool.

Introduction of United States' SOX act is followed also in Japan. Like in USA, the internal management report system, by alias J-SOX act, is introduced into all listed companies.

Similarly to US-SOX, J-SOX demand creating multiple documents like workflow charts, a job descriptions, and risk control matrixes etc. After written documentation is ready, its'

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*Hiroaki Okihara
J-SOX Group of
Mitsubishi Gas Chemical
Company*

validity is evaluated and accountant's audit is required.

Mitsubishi Gas Chemical Company, INC (MGC) will become the object of J-SOX from March 2009, therefore it had to finalize the system equipment and preparation by March 2008.

MGC decided to introduce a tool to handle the preparation and documentation needed in the evaluation by a small task team, called the J-SOX Group, and from the perspective of limited manpower. They wanted also to secure and increase the effectiveness of future management.

QPR chosen as the tool to endure continuous operation

The J-SOX Group of Mitsubishi Gas Chemical Company knew that one of the main challenges of the internal

control was the massive amount of work to be done in the first year. Another challenge was the maintenance and conservation of all created documents. Third challenge was the large number of manpower needed to continuously evaluate the effectiveness of internal control.

After comparing various tools, MGC decided to introduce QPR J-SOX Solution, a combination of QPR ScoreCard and QPR ProcessGuide customized to be in use for J-SOX. It was selected due to its many advantages compared to other products.

One of the decisive factors, was that it is not enough just to be able to add functions or create flow charts with ease. An organization requires also flexible operation, which could be done by QPR J-SOX solution's Web browser function. Operations, including Group-level business, are easy, when using network.

Effectiveness assessment of the internal control operations were made possible by handling the documentation with QPR ProcessGuide and effectiveness assessments with QPR ScoreCard.

In-house task force secured information unity

As a concrete way to advance the project, the J-SOX Group interviewed operations at the field. From that information they created documents by using QPR ProcessGuide.

Many companies spent a lot of time and manpower for documentation by using spread sheets and word processor software, while MGC succeeded in creating a high level workflow chart easily by using QPR ProcessGuide from the very beginning.

Thanks to the lean in-house project team concentrating on documentation, and using QPR solutions, MGC was able to manage information uniformly. For example, when deciding on to what degree to drill down to the operation or drop it to the flow chart, team had a unified agreement to use

shared information. Thus, it was possible to prevent unwanted modifications. This led to quality improvement.

From subsidiary to Group level

In Mitsubishi Gas Chemical Company QPR ProcessGuide functionalities work also effectively when developing Group-level businesses.

MGC has succeeded in reducing documentation burden of the affiliated companies, by creating model forms in the parent company and providing forms to affiliated companies. Additionally, MGC can now observe affiliates' progress on the server at all time. This has a major contribution to the operation and maintenance control of the project.

QPR ProcessGuide followed by QPR ScoreCard

Today Mitsubishi Gas Chemical Company has finished writing work flow charts, and moved on to assess the effectiveness by using QPR ScoreCard. The work of J-SOX Group continues.

As test instructions and reports are done via Email and by using QPR ScoreCard, small risks are handled at the headquarters. This has reduced the need of the total auditing resources. By using that relieved manpower, MGC directly sends an audit team to handle high risks. This method has sharpened the risk management operations.

Moreover, visualization of assessment results enables monitoring, which leads to continual improvement of the internal control in the future.

In the future, Mitsubishi Gas Chemical Company will establish and assess internal control to its overseas affiliates. This will exert the advantages of the integrally manageable QPR Solutions.



"Mitsubishi Gas Chemical Company can now observe affiliates' progress on the server real-time. This has a major contribution to Group's operations."