

Metrics that Work from the Start!

Relevant and proper performance metrics go a long way in ensuring quality decisions. For many organizations the path toward "the right" scorecard is a long exercise of trial and error. With our QPR Scorecard Rapid Implementation Service we help you fast-track your QPR ScoreCard-based performance management initiative toward delivering your managers with the right information upon which to make their decisions. Our service is based on a fixed fee, for which we develop your complete metric framework. You can thus have peace of mind without unpleasant surprises.

Our Expertise at Your Service

Over the course of 20 years of supporting over 1500 customers with implementing performance management systems, we have been able to develop a rich library of tried and tested performance metrics, along with strong empirical know-how concerning the implementation and deployment of performance management systems. The library includes metrics from a wide range of industries and management methodologies, and from bottom/data aggregation-level to top/consolidation-level, which typically covers most of our customer's performance measurement needs. Any additional metrics development that you may require is included in the service and will be performed in collaboration with your team.

An Overview of Our Approach

Depending on your needs, the service typically lasts around 10 working days over a period of 1 to 3 months, depending on the availability of your team. During this period, all your metrics, scorecards, reporting templates and performance analysis views are set-up, and your key users trained to maintain and further develop your scorecards when future needs require such.

We start with planning the operational use of the performance management system with your team, where we focus on your organizational structure, the functions and the roles that will participate as well as the optimal organization of metrics in scorecard hierarchies. The monitoring framework can for example be according a functionally-oriented structure, a process-oriented structure, a project-oriented structure or a combination of these.

This allows our consultants to obtain a good understanding of the requirements for use of the scorecard(s), because the targets for monitoring, user groups, rights and restrictions are clarified. This preparatory work essentially forms the basis for the work to come.

During the second phase, your team describes the metrics you wish to use on each managerial level of your organization by using the library-based templates that we provide. This allows your team to conveniently decide on all the required metric attributes, such as for example the measure dimensions (e.g. actual, budget, annual rolling average etc.), measurement frequency, data aggregation method and visual presentation.

With your requirement specification completed, our consultants get to work in the final phase of the project, which focuses on building your monitoring framework, configuring the web-based reporting and review system and training your key users. This

training covers how to use and maintain the metrics, defining and implementing new metrics, and how to consolidate performance data into higher-level metrics by utilizing the existing metric frameworks. In addition, your users will learn how to maintain user rights, update your scorecard framework, archive information and manage for example issues related to year-end regulatory changes.



Once your scorecard is ready, we will also provide you with recommendations for further implementation and development of your scorecard.

Get Started Right...Immediately

QPR Software has a strong and long-lived experience, developed from years of implementation and maintenance projects. By way of us you can avoid the unnecessary phases of performance management development and get started right with performance managing your operations!

Let us Develop Your Scorecard!

Allowing you to focus on your business and daily operations, we will be there to take care of developing your scorecard(s) by taking into accounts the needs and requirements of your organization and users. With the ability to also purchase scorecard maintenance services you can ensure that it remains up to date with the changes in your organization and business environment.

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QPR Software Plc

QPR Software Plc offers the best services and software for developing processes and enterprise architecture. QPR has more than 1,500 private and public sector customers across the globe in more than 50 countries. QPR's shares are listed on the NASDAQOMX Helsinki Ltd.