

Quick to Deploy, Flexible and Easy to Use Performance Management

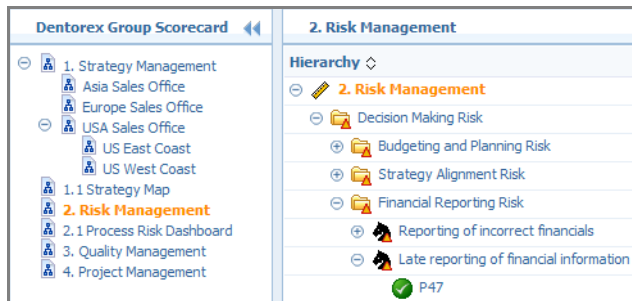
QPR ScoreCard offers your organization the fastest upgrade path from paper or homegrown office tool based performance reporting to organization-wide, automated performance management. Within a few weeks your entire organization will benefit from that availability of transparent performance information, performance context and online collaboration that engages all employees in continuous improvement.

Go Live Within Weeks!

Rich template support combined with easy to define and reusable KPI attributes allow organizations to roll out and go live with performance management across the organization within weeks from the start of the implementation project.

Manage Performance in a Multitude of Areas

The flexibility of QPR ScoreCard makes it a powerful tool for measuring, monitoring, reporting and improving performance in a multitude of areas. From your strategy to your operations, QPR ScoreCard supports a multitude of management methodologies including Balanced Scorecard, EFQM, ISO, Six Sigma, COSO Risk Management as well as any other type of performance management. Even projects set up for fixing a performance problem, implementing a risk mitigating control, a corrective action or other can be monitored for progress in QPR ScoreCard.



Multi-purpose performance measurement and monitoring

Provide Users with Performance Context

QPR ScoreCard goes beyond just performance measurement and reporting by providing you with powerful online collaboration features. This allows employees to initiate and log comments, report problems and launch action plans. Normally organizations hide this information in people's email inboxes but with QPR ScoreCard all collaborative content is logged with the performance history to provide users with context: why is performance poor and what are we doing – or did we do – to improve the situation?

Type	Header	Person	Date
✉	RE: Need for a procedure to mitigate Distributor contract violations		23/09/2009
📄	Need for a procedure to mitigate Distributor contract violations		23/09/2009

Customizable portal actions add context to performance

Customize Dashboards and Strategy Maps

Dashboards and strategy maps in QPR ScoreCard provide users with a high-level overview of performance, while drilling down to detailed performance information is only a mouse-click away. QPR ScoreCard enables you to create custom, role-based dashboards fast by composing them with the metrics of your choice and deciding on their visual presentation from a rich collection of available graph templates.



A drag and drop approach for creating rich dashboards fast

Provide Users with Insight in Performance

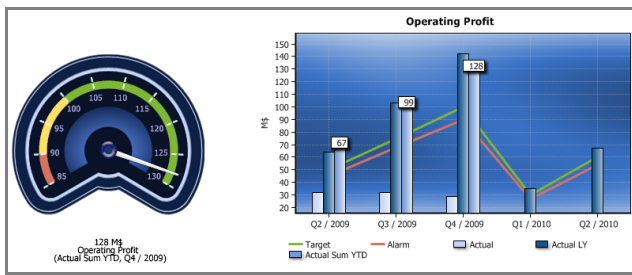
QPR ScoreCard provides users with a complete overview of performance by allowing them to easily navigate across scorecard hierarchies. They can perform analysis by scorecard or across multiple scorecards, export analysis to Microsoft® Excel, bookmark often used portal pages, create custom views and even share bookmarks and views with other users.

Element	Scorecard	Current	Previous	Range color
Gross Margin %	US West Coast	10.46 %	10.29 %	●
Gross Margin %	US East Coast	16.35 %	16.72 %	●
Gross Margin %	USA Sales Office	13.41 %	13.51 %	●
Gross Margin %	USA Sales Office	14.82 %	14.72 %	●
Gross Margin %	Asia Sales Office	27.04 %	27.08 %	●
Gross Margin %	1. Strategy Management	18.42 %	18.44 %	●
Operating Profit	USA Sales Office	91 M\$	67 M\$	●
Operating Profit	Asia Sales Office	128 M\$	99 M\$	●
Operating Profit	Europe Sales Office		125 238 M\$	●
Operating Profit	US East Coast	60 M\$	45 M\$	●

Custom analysis views improve insight in performance

Maintain Alignment with New Projects

Launching new projects or initiatives often requires updating multiple scorecards. QPR ScoreCard provides effective scorecard management functionality, allowing organizations to keep scorecard libraries (e.g. scorecards for suppliers, employees, teams, projects) aligned with changes in operations with a minimum of effort. Creating new metrics and cascading them to complement a multitude of existing scorecards is easy and can be done within minutes.



Metric detail views are easily customized to match requirements

Measure What You Want vs. What You Can

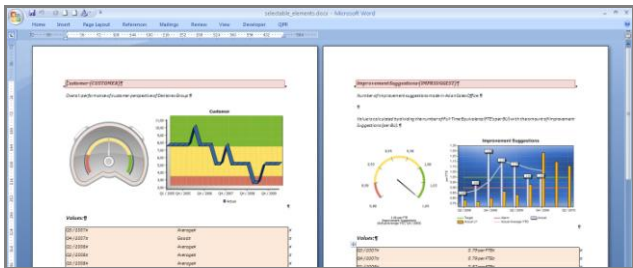
In addition to automatic and scheduled data aggregation from file and business systems, like ERP, CRM, SCM, OLAP, Data Warehouses and internal networks, QPR ScoreCard also allows users to enter performance data manually via the portal-based user interface. This offers you significantly more flexibility in the choice of your metrics and allows you to get started managing performance immediately.

Product Image	10.00	
Product Image Among Consumers	Q4 / 2009	Excellent
Product Image Among Retailers	Q4 / 2009	9.25
3. Internal Processes	3.75 pts.	
Logistics Efficiency	0.00 pts.	
Logistics Costs / Sales	Q4 / 2009	22.45 %
On-time Delivery	Q4 / 2009	83.60 %

QPR ScoreCard supports automatic but also manual data collection via the portal front end

Match Reporting with Stakeholder Needs

QPR ScoreCard allows users to create online Briefing Booklets that mimic Microsoft® PowerPoint. In addition, automatically generated reports in Microsoft® Word support reporting outside of the system (board meetings, audit reports, supplier performance reviews etc.)

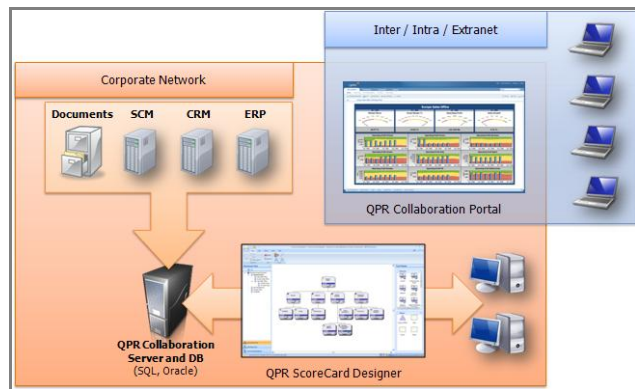


Performance reporting with the QPR Add-In for Microsoft® Office

Easy User Access Rights Management

Individual users and groups can be provided with different levels of access from scorecard level all the way down to individual metrics. QPR ScoreCard User Management also integrates with local user management systems via LDAP for centralized user management and to facilitate single sign-on.

System Architecture



QPR Software Plc

QPR Software Plc is an international, highly regarded partner for enterprises and public sector in process development and business performance improvement. QPR's mission is to help people and organizations to take control of their business processes and achieve their goals.

QPR software has been implemented in more than 1,500 organizations across the globe and is provided in more than 20 languages. QPR was founded in 1991, has its headquarters in Helsinki, Finland and co-operates with an extensive network of talented partners in over 50 countries worldwide.

System Requirements

Operating system:

- Windows 7
- Windows Vista
- Windows XP
- Windows Server 2008
- Windows Server 2003
- Mac OS 10.2 or later (Web Client Only)

Web browser:

- Microsoft Internet Explorer 6.0, 7.0, 8.0 (Windows)
- Mozilla Firefox (Windows, Linux and Mac OS)

Database:

- Microsoft SQL Server 2005 - 2008
- Oracle 10g / 11g
- Microsoft Access 2003 (for standalone use only)

Web Server:

- Microsoft IIS 6.0 - 7.5
- Apache 2.2.x

Supported Languages

- English (US, UK)
- Arabic (QPR Portal)
- Bulgarian
- Chinese (Simplified)
- Czech
- Danish
- Dutch
- Farsi (QPR Portal)
- Finnish
- French
- German
- Greek
- Hebrew (QPR Portal)
- Hungarian
- Italian
- Japanese
- Latvian
- Lithuanian
- Norwegian
- Portuguese
- Russian
- Slovak
- Spanish
- Swedish
- Turkish

More information available at: [QPR Customer Care +358 290 001 155](mailto:QPR Customer Care)

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